Questex

Q Activate

Audience is the product



Q Activate = activating our audience

Allows us to build and understand our audience so we can respond to industry trends, intent and needs to fuel audience engagement and bring buyers and sellers together.

Q Activate:

Platforms geared to make connection



Q Activate:

Collaborative culture + audience acquisition KPIs

Team activation

Market Leaders

Identify audience segments

Content Creators

Thought leadership Engages with content

Marketers

Converts audience to digital and events products

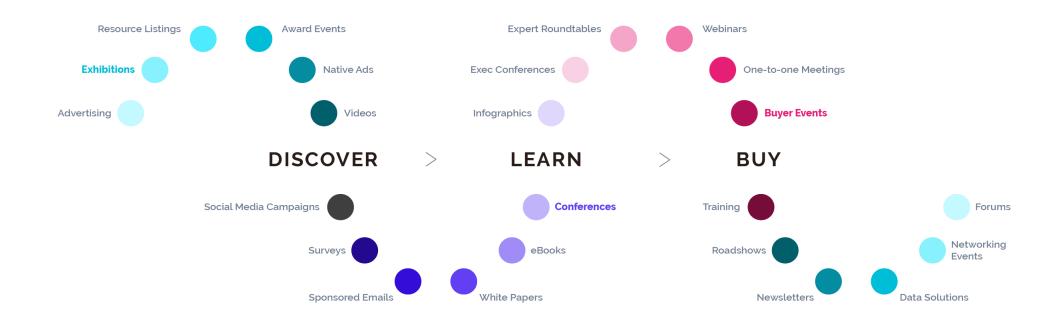
Product

Innovates on audience interest with event & digital

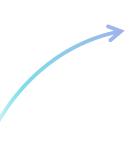
Sales

Go-to-Market Audience as the product

Solutions that get us into deeper relationships



Q Activate



Predict

Audience RESEARCH on and off our sites

What our audience is searching for across B2B

Activate

Delivering the CONTENT our audience is consuming, focused through our vertical lens

Content and Events









Engage

Builds Sticky First Party
OWNED Database









How to use



Insights and trends

Combining Questex vertical knowledge with real time audience trending data.

EXAMPLE

Hospitality loyalty searches up 35%

- **Popping search terms:** Loyalty liability, Travel & hospitality programs by over 1,000 hospitality companies
- **Hospitality businesses popping** in search (IHG, CBRE, Hyatt, Accor, Marriot)



Activate

Events and content

Building content, programs and sponsorships on information that is trending in popularity.

Engage

Sales

Market specific insights to activate sales opportunities and to provide trending topic and competitive research.

Marketing

Topics and information to target our audience with trending content and to segment our audience.

Add a session about **lovalty liability** to our Hospitality event and include loyalty liability in the session title

Interview IHG on their loyalty initiative, and make it the lead newsletter story and onsite.

Wyndham Rewards has the highest trending loyalty program, offer them a speaking sponsorship at one of our hospitality shows.

Do the same for the competition to get healthy conversation.

Send a special alert around the newly added event content and speakers that will be at the event

Promote the newsletter. showcasing the trending articles

Questex Success

AUDIENCE GROWTH verified contacts last 18 months

41%

16% new names organically added (Events, NL, Content)

Added **3M+ activity** data points & **4M+ demographic** data points

AUDIENCE ENGAGEMENT

10%

NET PROMOTER SCORE

Average NPS: 30

Expos: 26.7

Conferences: 40.4

Virtual Events: 48.9

CROSS PROMOTE OUR PRODUCTS

Events <-> Newsletters <-> Content

Market <-> Market

INCREASE UNKNOWN TO KNOWN

Increased known **visitors with behaviors 116%** in the past 14 months

Organic Tradeshow Launch

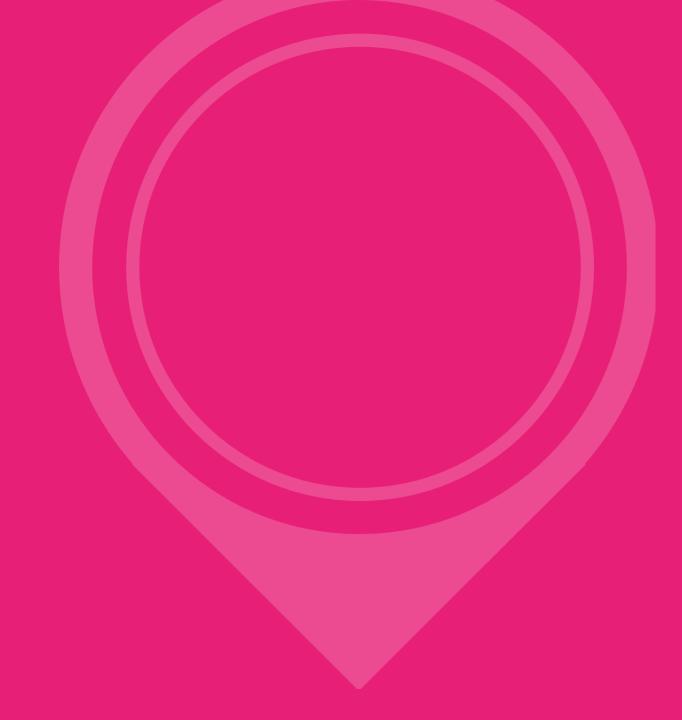


300+ Exhibitors

3,500 Attendees

Launched in 7 months.

Appendix



Q1 2023: Where we are

- 458 clients served; 1,659 digital product line items delivered
- 68,914,603 advertising impressions served
- 25,921 leads delivered for content marketing programs
- 1,789 promotions delivered on 147 active programs for Q1
- Re-engagement/Nurture of 385,531 net new names
 - 105 individual nurture emails created
 - 41.2 k new names engaged
- 300 digital forms created capturing over 40,000 submissions
- 4,000 email deployments sending over 176M emails

• Events:

- 11 Events completed (January April)
- 6 conference events, 4 tradeshows with conference programs, 1 Hosted Buyer event
- 153 sponsors, 411 speakers, 937 exhibitors
- 13 Events in active mode (May and June)
 - 4 conferences, 4 tradeshows, 5 Hosted Buyer events
- 19 Events in budget/planning mode
- Registration: Processed 47,792 registrations across 11 events
- 8 Virtual events covering 15 days with 11,285 total registrants; 40 webinars

H1: Hotel operations example in action



Insights and trends

Hospitality loyalty searches **up 35%**

- Popping search terms:
 - Loyalty liability
 - Travel & hospitality programs
- Over 1,000 hospitality companies are signaling interest on loyalty programs weekly
- Other topics: greenhouse gas; smart devices, staffing
- Hospitality businesses popping in search (IHG, CBRE, Hyatt, Accor, Marriot)



Events and content

Increase content around **realtime issues** from our expert perspective

Add a session about **loyalty liability** to an event and include loyalty liability in the title

(T)) Engage

Sales

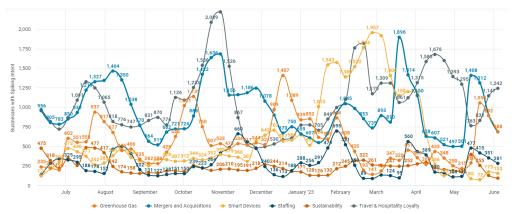
Wyndham Rewards has the highest trending loyalty program, offer them speaking sponsorship at events, same for competitors.

Share data with clients along with the opportunities/coverage of issues on our websites and at our events

Marketing

Send a special alert around the newly added event content and speakers that will be at the event

Promote the newsletter, showcasing the trending articles



H1: Telco example in action



Insights and trends

Cybersecurity searches up 30%

- Popping search terms:
 - Zero Day Threat
 - Electronic Warfare
- 63% uptick in Backdoor searches by telco businesses responding to emerging threats
- 114% uptick in Telematics, businesses looking for device monitoring
- Other topics: 1000%+ low earth orbit (SpaceX), private 5G
- Telco businesses popping in search in order (AT&T, Verizon, Qualcomm, Comcast, etc)



Events and content

Increase content **around realtime issues** from our expert perspective

Add a session about cybersecurity to an event and include Zero Day Threat in the title



Sales

Offer Backdoor, Telemetrics and their competitors **speaking sponsorship** at events, same for competitors.

Show clients the data and the opportunities/coverage of issues on our websites and at our events

Marketing

Send a special alert around the **newly added event content** and speakers that will be at the event

Promote the newsletter, showcasing the **trending** articles



